



CREATIVE PIZZA OVENS

— EST 2018 —

SERVICE LIMITATIONS

We are committed to providing exceptional services and ensuring our products & services are accessible to as many of you as possible. We understand the importance of our services reaching a broader area, and we're actively working on expanding our team to achieve this goal. We appreciate your patience and understanding during this phase of growth. Rest assured, we're investing every effort to speed up this expansion process.

Delivery Fees: Delivery fees may apply if you are located outside of our current serviced areas and/or if your location is not within our carrier's regular delivery network. These fees will be communicated to you before completing your purchase.

Service Availability: Our Build Service and Base Constructions are available within serviced areas covered by our team. If customers are not in an area that our team services, it will be at the discretion of the closest team as to whether our services will be made available - out of area fees may apply. Please contact us to confirm if you are within an area where our Build Service and Base Constructions are available.

Scope of Work: Our Base Construction services cover the essential foundation required for your oven's stability and safety. We focus on the foundational aspects and structural integrity needed for your oven's installation. Detailed landscaping, elaborate customisations, or non-standard designs may fall beyond the scope of our base construction service.

Alternative Solutions: If you are outside of our service area for build service and base constructions, we can provide specialised advice and guidance for customers pursuing DIY options. We may also be able to recommend other professionals to complete services in your area or to complete work that does not fall into our scope.

Definitions:

Build Service - Construction of the DIY kit.

Base Construction - Construction of the base work/oven stand, includes Concrete foundations, block work, top concrete base.

Serviced Area - An area specified/contracted to franchisees to supply approved services to customers.